

Call Center Use of Personal Information Personal information, including names, addresses, and personal opinions, may be retained by Marketing Call Centers, or Customer Service and Warranty Call Centers for any of the following purposes:

- to assist callers with obtaining marketing information;
- to assist callers with customer or product issues;
- to evaluate callers' experiences with marketing programs, products, service, and sales;
- to comply with any requirement of law or request of a governmental authority;
- to return calls or follow-up with third parties to provide the caller with assistance;
- to keep an accurate record of calls;
- to train employees and improve service; and
- any other specific purpose explained to the caller.

The caller's personal information will only be used by the Call Center for these specified purposes and will not be sold to any third party. Depending on your request to the Call Center, Callers' personal information may be forwarded to third party suppliers with which we have contracted to provide you with certain products or services and which have comparable levels of privacy protection. The Call Center will provide a caller with a copy of any retained documented personal information upon written request within a reasonable amount of time. Personal information will be subject to the safeguards, access, retention and disposal policies as set out in the Albemarle Boats Inc.'s Privacy Policies and Practices under Call Centers and Brunswick's Document Retention policies.